

# NATIONWIDE SERVICE REPAIR LIMITED WARRANTY

## WHO MAKES THIS LIMITED WARRANTY

This limited warranty is extended only to you, the original purchaser, and not to anyone who may purchase your vehicle from you during the term of the warranty. This limited warranty is made by the Independent Repair Facility ("Facility") who is so named on the original repair invoice and performed the service/repairs on your vehicle. This warranty may be honored by other Facilities participating in this program, or other authorized non-participating facilities anywhere in the United States. This warranty is not a warranty of Bridgestone Americas Tire Operations, LLC or Automotive Business Solutions, Inc., their affiliates, subsidiaries, their employees or member companies. Automotive Business Solutions Inc. serves as the administrator only.

## WHAT IS COVERED BY THE LIMITED WARRANTY

This warranty covers the following types of repairs and services, subject to the exclusions listed within:

- ✓ Air Conditioning, heating and climate control systems
- ✓ Brake system
- ✓ Engine cooling system
- ✓ Electrical system, including the starting and charging systems
- ✓ Engine performance, drivability services and repair
- ✓ Exhaust system
- ✓ Fuel system
- ✓ Ignition system
- ✓ Electronic engine management system and on-board computer systems, (engine, body, brake and suspension computers)
- ✓ Cruise control system
- ✓ Steering/suspension system, wheel bearings, CV joints/U-joints, Half-shafts and driveshafts
- ✓ Other minor repairs

**The Independent Repair Facility warrants that the above repairs and services performed at their location will be free from defects in materials and workmanship for 12 months or 12,000 miles of use**, whichever comes first, measured from the date of the first repair and the odometer reading shown on the original repair invoice. This warranty is conditioned on the vehicle being subjected only to normal, non-commercial use, and receiving reasonable and necessary maintenance during the warranty period. **Warranty repair costs shall in no case exceed the costs of the original repair or service.** If there is a defect in either materials or workmanship within the warranty period, the Independent Repair Facility has the option to perform remedial service work at no charge to you, replace the defective warranted part(s) without charge to you, or refund the entire charge for the warranted repairs, minus any previous refunds.

A buyer of covered products or services has the right to have warranty service performed during the warranty period. The warranty period will be extended for the number of whole days that the vehicle has been out of the buyer's hands for warranty repairs. If a defect exists within the warranty period, the warranty will not expire until the defect has been fixed. The warranty period will also be extended if the warranty repairs have not been performed due to delays caused by circumstances beyond the control of the buyer, or if the warranty repairs did not remedy the defect, and the buyer notifies the warranty administrator of the failure of the repairs within 60 days after they were completed. If, after a reasonable number of attempts, the defect has not been fixed, the buyer may return their vehicle for a replacement of parts, if applicable, or a refund, in either case, subject to deduction of a reasonable charge for usage. This time extension does not affect the protections or remedies the buyer has under any law.

## WHAT IS NOT COVERED BY THIS WARRANTY

You must pay for any non-warranty service you order to be performed at the same time as any warranty service. This warranty will not apply to your repaired vehicle if it has been damaged by abnormal use, misuse, neglect, accident, alteration or "tampering with" (by other than the Facility or Facility employees). The Facilities employees and/or agents do not have authority to modify the terms of this warranty, nor to make any promises in addition to those contained within this warranty. **THIS WARRANTY DOES NOT IN ANY WAY INCLUDE INCIDENTAL OR CONSEQUENTIAL DAMAGES** (additional expenses which you may incur as the result of faulty repair or service). Some states do not allow the exclusion or limitation of incidental or consequential damage, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

## REPAIRS AND SERVICES EXCLUDED FROM THE LIMITED WARRANTY

This warranty does not cover repair(s) or service(s) except as listed in the section, "What is Covered by this Warranty," even though the Facility may offer other services. **SPECIFICALLY EXCLUDED ARE ANY ENGINE, TRANSMISSION, CLUTCH, OR DIFFERENTIAL REPAIRS, ASSOCIATED GASKETS AND SEALS, OR ASSEMBLY REPLACEMENT OF THE SAME. ALSO EXCLUDED ARE AUTO BODY, PAINT, MOLDING, GLASS REPAIRS, TIRES, AND USED PARTS. COMMERCIAL VEHICLES ARE EXCLUDED.**

## HOW TO OBTAIN WARRANTY SERVICE

**You must keep a copy of the original repair invoice and present it when seeking service under this warranty.** If warranty work is performed, you must temporarily surrender possession of the original repair invoice, or a legible copy of the same.

**If you are less than 25 miles away from the original repair Facility,** you must return your vehicle to that Facility for any warranty repairs.

**If you are more than 25 miles from the original Facility,** then you must call the Warranty Administrator prior to any warranty repair work being performed, at **888-411-9560**, from 8:00 a.m. to 8:00 p.m. Monday through Friday (Eastern Time), Saturday from 9:00 a.m. to 6:00 p.m., excluding holidays. The Administrator will provide to you the nearest participating Facility. If there are no participating locations in your area, you may take your vehicle to a non-participating Repair Facility in your area. If the non-participating Repair Facility will not accept payment from the Warranty Administrator, you must pay for the warranty service and submit your original repair invoice (or legible copy) and subsequent warranty repair invoice (or legible copy) to the Administrator for review, within 90 days of the date of repair. If your vehicle is inoperable, and you are further than 25 miles from the original facility, you may be eligible for certain towing benefits, to a maximum of \$60.00. You may also be eligible for Rental Car benefits if your vehicle cannot be repaired the same day due to circumstances beyond your control. The maximum benefit would be for 2 days at a maximum of \$40.00 per day, as determined by the Warranty Administrator.

## HOW TO CONTACT THE WARRANTY ADMINISTRATOR

Warranty Program Administrator  
PO Box 33535  
Denver, CO 80233  
**888-411-9560**